Russian DR book reopening FAQ

1. When will the books be re-open?

The Depositary provided notice to holders that it re-opened the books for DR cancellations for the following qualified Russian DR Programs on August 8, 2023.

Issuer	CUSIP	ISIN	Instruction and Certification
En+ Group IPJSC	29355E208	US29355E2081	Click <u>here</u> .
PJSC Lukoil	69343P105	US69343P1057	Click <u>here.</u>
PJSC Lukoil	69343P204	US69343P2048	Click <u>here</u> .
PJSC Tatneft	876629205	US8766292051	Click <u>here.</u>
Rostelecom	778529107	US7785291078	Click <u>here</u> .
Sistema PJSFC	48122U105	US48122U1051	Click <u>here</u> .
Sistema PJSFC	48122U204	US48122U2042	Click <u>here</u> .

Please click <u>here</u> for additional details and qualified programs.

2. What are main requirements to proceed with cancellation?

Each cancelling DR holder must have Type S Beneficial Owner's account at Russian Recipient Bank (<u>Note:</u> The depositary is not able to assist with Type S account opening)

In accordance with Russian regulatory requirements, each cancelling DR holder has to certify that the DR cancellation and receipt of corresponding Shares will not result in a change of beneficial ownership.

Additionally, in accordance with Russian Federal Law No. 114-FZ, holders of DRs evidencing Russian shares must demonstrate that they acquired the DRs presented for cancellation as a specific record date set forth in the delivery instructions specific to that program, which shall be either on or before April 27, 2022, or on or before October 31, 2022.

Each cancelling DR holder needs to provide signed instruction to proceed with the DR cancellation which includes Acknowledgements, Certification, Waivers and Indemnities

Please click <u>here</u> for exact details.

3. What are main steps in cancellation process?

Upon presentation of the DRs for cancellation to Citi and completion of each of the requirements set forth below a Beneficial Owner of DRs is entitled, subject to the terms and conditions set forth in Cancellation Instruction (click <u>here</u> for details) and the terms of the Deposit Agreement for the DRs, to:

- (i) cancellation of a number of DRs equal to the number of DRs presented for cancellation multiplied by the DR Cancellation Pro-Ration Factor ("Pro-Rated DRs"); and
- delivery by the Custodian to a broker / custodian in Russia of the Shares represented by the Pro-Rated DRs that have been cancelled ("Pro-Rated Shares"); and
- (iii) credit to a Citi book-entry account in the Beneficial Owner's name of the balance of the number of DRs not cancelled – that is [the number of the DRs presented for cancellation] minus [the number of DRs cancelled after application of the DR Cancellation Pro-Ration Factor] (the "DR Balance").

Please click <u>here</u> for exact details.

4. What is the reason for the application of pro-rated factor to the DRs submitted to cancellation?

As a result of circumstances outside its control, the Depositary has not been able to fully reconcile the Russian DR programs affected by Automatic Conversions and Forced Conversions and there is a shortfall in the number of shares held by the Depositary for holders of DRs outstanding under the Russian DR Programs. As a consequence of such shortfall, a Holder will only be able to request the cancellation of a portion of the DRs it holds and will only be able to receive its pro-rata proportion of the shares actually available in the DR program adjusted to exclude fractional shares after application of the pro-ration factor. Any DRs presented for cancellation that cannot be cancelled due to pro-ration will be credited to a book-entry account at the Depositary – the DR Balance. If the DR program is reconciled to the satisfaction of the Depositary at a later point, a holder of DRs credited to the DR Balance may subsequently receive additional shares and/or cash-in-lieu of fractional shares represented by the DRs credited to the DR balance at the Depositary. It is important to underscore that a cancelling holder will need to provide cancelling instructions that correctly reflect (i) the pro-rated number of DRs to be cancelled and (ii) receiving instructions for the pro-rated number of shares that holder will receive after the application of the pro-ration factor to the DRs submitted for cancellation.

Please click <u>here</u> for additional details and qualified programs.

5. What will happen with DRs that are credited to DR Balance?

The "DR Balance" – the balance of DRs not cancelled due to pro-ration - will be credited to a Citi book-entry account in the beneficial owner's name. The DRs credited to the DR Balance do not represent any shares currently held by the Custodian or the Depositary (the Automatic Conversions and Forced Conversions having resulted in a share shortfall as described above) but instead constitute an entitlement to receive a pro rata portion of any shares that the Depositary and/or the Custodian may in the future identify from the balance of shares on deposit in the DR program as belonging to the holders of DRs in the DR Balance on the basis of a full or partial reconciliation of the share-to-DR imbalance created by the Automatic

Conversions and Forced Conversions. There is no guarantee that any such reconciliation will be successful or that any such shares will be available at any time in the near or distant future, and as a result there is no indication that the DRs credited to the DR balance have, or will in the future have, any value. The creation of the DR Balance and any credit of DRs in the DR balance to a Beneficial Owner is purely an accommodation to the Beneficial Owner and does not represent any undertaking by either the Depositary or the Custodian of any value or service. Neither the Depositary nor the Custodian undertake in any way to take any action on behalf of the holders of DRs credited to the DR balance to retrieve any shares (or other property) from third parties, to bring any claims in respect of DRs or Shares that were the subject of Automatic Conversions or Forced Conversions, to give any notices to the holders of DRs credited to the DR Balance, or to continue the share – to – DRs reconciliation process (as a result of the Forced Conversions or the Automatic Conversions) in the future. The DR Balance and the DRs credited to the DR balance are non-transferable.

Please click here for additional details and qualified programs.

6. Does every qualified Russian DR program have its specific pro-ration factor?

Yes, every qualified Russian DR program that is open for cancellation set forth in our notice has its specific pro-ration factor which is indicated on every program specific DR Cancellation Instruction and Certification.

Please click <u>here</u> for additional details and qualified programs.

7. How is the number of DRs eligible for cancellation ("Pro-Rated DRs"), remaining DRs ("DR Balance") and number of Shares represented by Pro-Rated DRs ("Pro-rated Shares") calculated?

<u>Number of DRs eligible for cancellation ("Pro-Rated DRs")</u> = DRs presented for cancellation x DR Cancellation Pro-Ration Factor

<u>Number of DRs to be credited to Citi book-entry ("DR Balance")</u> = DRs presented for cancellation – Pro-Rated DRs

Number of shares represented by Pro-Rated DRs = Pro-Rated DRs x DR to Share Ratio

Note: Round down to lower whole number of DRs

Example: If 100 DRs are presented to the Depositary for cancellation and the DR Cancellation Pro-Ration Factor is .67, the number of DRs eligible for cancellation is 67 DRs (Pro-Rated DRs) and the remaining 33 DRs (DR Balance) will be credited in the name of the Beneficial Owner of the DRs to a Citi book-entry account.

When applying the DR Cancellation Pro-Ration Factor to the DRs surrendered for cancellation, please round down to the lower whole number of Pro-Rated DRs to eliminate fractional entitlements to Pro-Rated DRs. When calculating the number of Pro-Rated Shares to be received in Russia upon cancellation of Pro-Rated DRs, please round down to the lower whole number of Shares to eliminate fractional entitlements to Pro-Rated Shares.

Please click <u>here</u> for exact details.

8. Is cancellation process different for Euroclear, Clearstream, DTC participants and Registered DR holders?

Yes, there are slight differences for Euroclear and DTC participants and Registered DR holders. Clearstream participants will not be able to participate at this moment due to Clearstream's decision.

Please click <u>here</u> for exact details.

9. Will cancelling DR holder need to provide instruction to deliver ordinary shares in Russia?

Yes, Share Delivery Instruction should include the following information. Please note that shares can only be delivered if applicable "receive" instructions are in place in Russia

- Counterparty BIC (Swift) Number
- Number of Shares to be delivered in Russia
- Name of Russian Recipient Bank
- Account number (12 digits / 17 digits)
- Name of Contact at Russian Recipient Bank
- Email of Contact at Russian Recipient Bank

Important note to Instructions for Delivery of Shares to Russian Recipient Bank:

- Beneficial Owner's Account at Russian Recipient Bank must be *Type S* account
- Please check account details with Russian Recipient Bank before submitting DRs for cancellation
- Custodian and Depositary are not able to open Type S accounts for Beneficial Owners
- The DR cancellation and Share delivery process is time-consuming and subject to administrative delays
- Shares can be delivered to Russian Recipient Bank only if applicable "*receive*" instructions are in place in Russia

Please click <u>here</u> for exact details.

10. What account will applicable shares be delivered from in Russia?

Applicable Shares will be delivered from:

- AGENT: AO CITIBANK, as the Depositary's custodian:
- BOOK-ENTRY ACCT: 4000010518
- AGENT BIC: CITIRUMX
- AGENT PSET BIC: NADCRUMM
- NSD CODE: MC0018600000
- AGENT NSD ACCT: ML9512090662/DR00000CGMD000000
- AGENT ACCOUNT ALIAS AT NSD: 10780619

Trade date and settlement date of delivered shares should match DR cancellation date.

Please click <u>here</u> for exact details.

11. What are the instructions for applicable cancellation fees?

Instructions for calculation and payment of the DR Cancellation Fee:

- DR cancellation fee is payable only on the Pro-Rated DRs (DRs presented for cancellation x DR Cancellation Pro-Ration Factor). At this time, no DR cancellation fee is payable on the DR Balance.
- DR Cancellation Fee Formula: USD0.05 x Pro-Rated DRs rounded <u>up</u> to the nearest hundred plus a \$15.00 cable fee
- For cancellations of 5 million DRs or greater, payment of the DR cancellation fee is required at the time DRs are presented for cancellation and before Citi will proceed with cancellation of the DRs and subsequent actions.
- DR Cancellation Fees can be sent via the normal DTC/SPO method, or can be wired to: Citibank N.A. ABA 021000089 Account 36859028 DR Services Ref: FEE PAYMENT, DR Name, DR Quantity, on behalf of <beneficiary> *Please also include the type 40 Euroclear reference if applicable.

Please click <u>here</u> for exact details.

12. Where should cancelling DR holder go with additional questions?

Information Agent to contact for questions relate to the cancellation of the DRs is Georgeson LLC.

Customer Service contact information:

- Web Inquiries: citiadrru@georgeson.com
- Toll Free number: (800) 509-0984
- Banks and brokers: +1 (212) 440-9850

Please click <u>here</u> for exact details.